

Privacy Policy

The information I collect

I receive, collect and store any information you enter on our website or provide us in any other way. I use this information to fulfill (custom) orders. Using Etsy as a platform to sell my art, information might be used to measure and collect session information, page interaction information, and methods used to browse away from the page. I also collect personally identifiable information (including name, email, communications, phone number, address); payment details (including credit card information), comments, feedback, product reviews, recommendations.

Why I collect this information

I collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate my business and service;
2. To provide customers with ongoing customer assistance and technical support;
3. To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions, to send updates about our company, or as otherwise necessary to contact you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

Information sharing and disclosure

Some webpages will use cookies to make the ordering process easier. You can disable cookies in your internet browser. I will not sell or share information to a third party unless I'm required to do so by law. We use services that comply to the privacy law too.

data retention

I retain your personal information only for as long as necessary to provide you with my services and as described in my Privacy Policy. By law I'm required to save my book keeping for 7 years. After those 7 years all information and data will be destroyed.

Your rights

You have the right to see, change or delete your information. If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at n.volbeda@gmail.com

How to contact me

For purposes of EU data protection law, I, Nicole Volbeda, am the data controller of your personal information. If you have any questions or concerns, you may contact me at n.volbeda@gmail.com